

Sr. No.	Points Raised in Pre-bid	Clause as per Tender Document	Suggestion/amendments
1.	<b>Page No. 9 point 4.4:</b> Turnover of Rs 3 crores total for 3 years or each year it is very high and that Rs 3 crores from secured plastic cards.	The bidder or parent company should be a profit making company in the last three years. The minimum annual turnover for last three financial years should be at least Rs 3 crore from manufacturing and personalisation of secured plastic cards. Bidder shall submit a copy of audited Financial Statements pertaining last three financial years. Bidder must provide copies of last 3 balance sheets duly signed by practicing Chartered Accountant.	This clause has been amended as:- The bidder or parent company should be a profit making company in the last three (3) years with aggregate turnover of Rupees three (3) crores from last three (3) years from manufacturing and supplying/ personalisation of EPIC Cards, PVC EPIC cards or other citizen centric ID projects of Govt. of India. Bidder shall submit a copy of audited Financial Statements pertaining last three financial years. Bidder must provide copies of last 3 balance sheets duly signed by practicing Chartered Accountant.
2.	<b>Page No. 9, point 4.6:</b> This is not relevant hence this point should be removed, (Visa / Master should not be mandatory)??	Security: The bidder should have its own facility for printing and manufacturing Bank credit/debit/ATM cards or EPICs and other security cards certified by VISA & Master Card. The bidder should be in the business of manufacturing, supplying of plastic cards as per the specification of EPICS, Bank credit/debit/ATM cards and VISA & Master Card in India for at least last three years as on the date of bid submission.	This clause has been amended as:- The bidder should be in the business of manufacturing and Supplying/ personalization of PVC cards, EPIC cards or citizen centric ID projects of Govt. of India in India for atleast last three years as on the date of bid submission.
3.	<b>Page No. 9 point 4.7:</b> approved by IBA?? <b>This is not relevant hence this point should be removed.</b>	The bidder should be an approved vendor by IBA (Indian Bankers Association) for printing of security instruments. A Certificate in this regard should be submitted with the technical bid.	This clause is deleted from the tender document. Because IBA certification is mainly for Printing of bank cheque books, ATM, Debit & Credit Cards which are having security features and a chip.
4.	<b>Page 9 Point No. 4.9:</b> 3 million cards are too high for such project.	The bidder must have manufactured atleast 3 million personalisation/ preparation of PVC/ PETG cards including citizen centric ID projects of Govt. of India further including security printing with variable printing during the last three financial years. A certificate in this regard to be submitted duly signed by practicing Chartered Accountant.	This clause has been amended as: The bidder must have manufactured and done personalisation/ preparation of 2.5 million PVC/ PETG cards including citizen centric ID projects of Govt. of India further including security printing with variable printing during the last three financial years. A certificate in this regard to be submitted duly signed by practicing Chartered Accountant.
5.	<b>Page No. 10 point 4.10:</b> ISO Company for manufacturing security banking cards/smart cards? EPIC Card in neither banking card nor a smart card, and smart cards means chip.	The bidder should be a certified ISO 9001:2000 company for manufacturing of security Banking Cards / Smart Cards.	This clause has been amended as:- The bidder should be a certified ISO 9001:2000 company.
6.	<b>Page No. 10 point 4.11:</b> ISO Company for manufacturing security banking cards/smart cards? The bidder should be certified for minimum ISO 27001:2005 specification for information security management system. <b>Both points 4.10 &amp; 4.11 are not relevant as the EPIC CARD is not a smart card / banking/</b>	The bidder should be certified for minimum ISO 27001:2005 specification for information security management system.	This clause may be deleted because this ISO certification is required for printing banking cards and information security management system.

	<b>visa / master card. So it should be ISO Certified company ISO 9001:2008</b>		
7.	<b>Page No. 13 point 12:</b> security deposit of Rs. 10 lacs is too much. <b>It adds to the cost of project. It should be 5% value of the contract.</b>	The successful tenderer(S) shall have to deposit security deposit of Rs. 10,00,000/- (Rupees Ten lakh only) in the shape of Performance Bank Guarantee / FDR / Bank Draft which should be valid for a period of 42 months or drawn as the case may be in favour of Member Secretary, Punjab State e-Governance Society(PSEGS) Chandigarh, for ensuring performance of the work. Such security will be liable to be forfeited by Member Secretary, PSeGS, in case the successful tender(s) refuses to undertake the work at the approved rates in full or in part, or is unable to execute the job in full or in part or sublets the contract, in accordance with time schedule as mentioned in the job order.	This query is not acceptable because approximately 10 lacs (1 million) EPIC cards are prepared every year which costs approximately 1 crore. So the security deposit of Rs 10 lacs i.e. 10% of the annual cost is justified.
8.	<b>Page No. 14 point 17.1 and 17.2:</b> Not clear?? How many bills?? Month wise?? For summary revision one bill?? Whether VAT / CST are applicable or Service Tax? As we are giving providing you printed cards, in this case VAT will be applicable and secondly we are deploying manpower at all the sites, in this case service tax should be applicable, please clarify??	<b>17.1</b> Assembly Constituency wise bills duly signed & stamped by the respective District Election Offices & Electoral Registration Officer (EROs) for personalized PVC EPICs will be submitted to the PSeGS by the selected bidder for the whole work for the State for the summary revision & for the continuous revision. The payments shall be subjected to Tax Deducted at Source (TDS). There shall be no exemption until unless applicable certificates to this effect are been given. <b>17.2</b> Payment of the bills will be made by the Member Secretary, Punjab State e-Governance Society (PSEGS) Chandigarh, after successful completion of supply of Personalized PVC EPIC Cards	As preparation/ personalization of EPICs is a continuous process carried out as per the guidelines of the ECI, New Delhi. Mostly the PVC EPICs are prepared during the campaign of Summary & Continuous revision. The bills are to be submitted districts wise after the completion of each revision whether Summary Revision or Continuous revision. In Case any special campaign is organized by Election Department then the bills should be submitted after the completion of such special campaign. Both the VAT/ CST and Service tax should be as applicable under the law.
9.	Consortium: Submission of bids by consortium is not allowed under any circumstances.	4.5 Consortium: Submission of bids by consortium is not allowed under any circumstances.	This clause will remain same as per the tender document.
10	PVC EPIC cards is to be printed at one centralized point instead of instead of in two different patterns i.e. <b>Centralized during summary revision and De centralized at district level during continuous revision</b>	<b>Page No. 8 Point no. 3</b> Execution of work.	This clause has been amended as: The printing work will be done centralized at one place for both Continuous and Summary Revision.
11.	Printing of PVC EPIC Cards can be done anywhere in India.	The facility should be located within the geographical boundaries of India. The bidder should have their Senior Management Personnel, based in India, preferably near Chandigarh for attending to emergent works/ requirements.	This Clause has been amended as: If selected, then pre-printed PVC cards can be printed anywhere in India. But for personalization of PVC EPIC Cards the bidder has to set up printing facility in Punjab or Chandigarh and printing work related to personalization of PVC EPIC will be done from there only.