

Bid Document

Bid Details	
Bid End Date/Time	22-03-2019 11:00:00
Bid Life Cycle (From Publish Date)	90 (Days)
Bid Offer Validity (From End Date)	30 (Days)
Ministry/State Name	Punjab
Department Name	Governance Reforms Department Punjab
Organisation Name	N/a
Office Name	Punjab State E-governance Society, Mohali Hq, Punjab
Total Quantity	5450
Item Category	Outdoor Unlicensed Band RF Radio , Outdoor Unlicensed Band RF Radio , Outdoor Unlicensed Band RF Radio , Outdoor Unlicensed Band RF Radio , Outdoor RF Antenna , Outdoor RF Antenna , High mast pole for national flags
Average Turnover (Last 3 Years)	1000 Lakh (s)
OEM Average Turnover (Last 3 Years)	5000 Lakh (s)
Experience with Government Required	1 Year (s)
MSE Exemption For Years Of Experience And Turnover	Yes
Startup Exemption For Years Of Experience And Turnover	Yes
Document required from seller	Experience with Government,Annual Turnover,OEM Authorization Certificate,OEM Annual Turnover

Outdoor Unlicensed Band RF Radio (350)

Technical Specifications

[* As per GeM Category Specification](#)

Specification	Specification Name	Values	Bid Requirement (Allowed Values)
RADIO SPECIFICATIONS	GSR 38 (E) Unlicensed Frequency Band (MHz)	5825 - 5875	5825 - 5875

PSK Modulation Supported : 1) BPSK 2) QPSK	In Compliance	*
QAM Supported : 1) 16 QAM 2) 64 QAM	In Compliance	*
256 QAM Supported	No	Yes, No
Available Channel Bandwidth 1) 5 MHz 2) 10 MHz 3) 20 MHz 4) 40 MHz	In Compliance	*
Integrated Antenna Gain (dBi)	24	*
Integrated Antenna Azimuth (degree)	18	*
Number of External Antenna Port	2	*
MIMO Supported	2 x 2	2 x 2, 3 x 3
TX Power (dB)	30	*
Rx Receiver Sensitivity in (dB)	-92	*
Automatic Transmit Power Control Available	Yes	*
Maximum Supported Link Distance with 36 dBm EIRP (Km)	30	*
TDD Supported	Yes	*
TDMA Supported	Yes	Yes, No
OFDMA Supported	No	*
Throughput (Mbps)	250	250.0 - 400.0 Or higher
Configurable uplink throughput % of total product capacity	90	*
Configurable downlink throughput % of total product capacity	90	*
Spectral Efficiency (b/Hz)	6.25	*
Quality of Service according to IEEE 802 point 1p, TOS/ Diffserve	Yes	Yes
GPS Synchronization Supported	Yes	Yes, No
Forward Error Correction Feature	Yes	*

LAN Interface 10/100/1000 Base T interface	Yes	*
MTU Size (Bytes)	2100	*
Framing/Coding IEEE802 pointy 3/U standard Compliance	Yes	*
SNMP Supported 1) v1 2) v2 3) v3	Yes	*
Local and Remote Management Supported	Yes	*
Management VLAN supported	Yes	*
VLAN Supported : 1) Trunking 2) Passthrough 3) Transparent 4) Q in Q (Double Tagging)	Yes	*
Encryption Method Supported	AES 128	*
DC 20 to 60 VDC Power supported	Yes	*
AC 110-240v AC Power supported	Yes	*
Radius Client Supported	Yes	*
NTP Client Supported	Yes	*
Number of CPE Supported	100	50 - 200
Built-in Spectrum analyzer tool	Yes	*
Management by Telnet	Yes	*
Management by Web Interface	Yes	*
Radio is capable to support Dynamic Bandwidth Allocation/CIR	Yes	*
Radio is capable to support NMS for Configuration and Monitoring	Yes	*
IP v4 Compliant	Yes	*
IP v6 Compliant	Yes	*
Dual Stack IPv4 and	Yes	Yes

	IPv6 Compliant		
	Power Consumption (Watt)	8	*
SAFETY AND PROTECTION	Safety Standard IEC/UL-60950-1 Compliance	Yes	*
	Safety Standard IEC/UL-60950-22 Compliance	Yes	*
	Ingress Protection Rating (IP)	67	66, 67 Or higher
	Lightening Protection Class and Standard	IEC 61000-4-5	*
OTHERS	Equipment Type Approval Certificate available from WPC (Certificate shall be furnished when demanded by buyer)	Yes	*
	Equipment Type Approval Certificate number and its validity	-	*
	Minimum Operating Temperature (Degree C)	-40	*
	Maximum Operating Temperature (Degree C)	60	*
	Minimum Operating Humidity (RH) (%)	90	*
	Dimensions (L xz B x H) (mm x mm x mm)	190 x 190 x 40	*
	Weight (grams)	1000	*
	ACCESSORIES	Outdoor Twisted Pair Cable - 50 meter	Yes
CAT 6 Cable shielding type UTP (Flame Retardant) - 50 meter		Yes	*
CAT 6 Cable shielding type STP (Flame Retardant) - 50 meter		No	*
LMR600 Cable Length - 1point 5 meter with connector both ends		Yes	*
Surge Protection Unit		Yes	*
WARRANTY AND INSTALLATION	Installation and Site Survey is included in the scope of supply	Yes	*

On Site OEM Warranty (Year)	5	5
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* Bold specifications are the golden parameters.

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Quantity	Delivery Days
1	Gurpreet Singh	160062, Department of Governance Reforms, Plot No D-241, Industrial Area, Near QuarkCity, Phase 8B, Sector 74, Mohali (Punjab) - 160062	350	90

Outdoor Unlicensed Band RF Radio (2000)

Technical Specifications

[* As per GeM Category Specification](#)

Specification	Specification Name	Values	Bid Requirement (Allowed Values)
RADIO SPECIFICATIONS	GSR 38 (E) Unlicensed Frequency Band (MHz)	5825 - 5875	5825 - 5875
	PSK Modulation Supported : 1) BPSK 2) QPSK	In Compliance	*
	QAM Supported : 1) 16 QAM 2) 64 QAM	In Compliance	*
	256 QAM Supported	No	Yes, No
	Available Channel Bandwidth 1) 5 MHz 2) 10 MHz 3) 20 MHz 4) 40 MHz	In Compliance	*
	Integrated Antenna Gain (dBi)	24	*
	Integrated Antenna Azimuth (degree)	18	*
	Number of External Antenna Port	2	*
	MIMO Supported	2 x 2	2 x 2, 3 x 3
	TX Power (dB)	30	*
	Rx Receiver Sensitivity in (dB)	-92	*

Automatic Transmit Power Control Available	Yes	*
Maximum Supported Link Distance with 36 dBm EIRP (Km)	30	*
TDD Supported	Yes	*
TDMA Supported	Yes	Yes, No
OFDMA Supported	No	*
Throughput (Mbps)	100	100.0 - 400.0 Or higher
Configurable uplink throughput % of total product capacity	90	*
Configurable downlink throughput % of total product capacity	90	*
Spectral Efficiency (b/Hz)	6.25	*
Quality of Service according to IEEE 802 point 1p, TOS/ Diffserve	Yes	Yes
GPS Synchronization Supported	No	Yes, No
Forward Error Correction Feature	Yes	*
LAN Interface 10/100/1000 Base T interface	Yes	*
MTU Size (Bytes)	2100	*
Framing/Coding IEEE802 pointy 3/U standard Compliance	Yes	*
SNMP Supported 1) v1 2) v2 3) v3	Yes	*
Local and Remote Management Supported	Yes	*
Management VLAN supported	Yes	*
VLAN Supported : 1) Trunking 2) Passthrough 3) Transparent 4) Q in Q (Double Tagging)	Yes	*
Encryption Method Supported	AES 128	*

	DC 20 to 60 VDC Power supported	Yes	*
	AC 110-240v AC Power supported	Yes	*
	Radius Client Supported	Yes	*
	NTP Client Supported	Yes	*
	Number of CPE Supported	100	50 - 200
	Built-in Spectrum analyzer tool	Yes	*
	Management by Telnet	Yes	*
	Management by Web Interface	Yes	*
	Radio is capable to support Dynamic Bandwidth Allocation/CIR	Yes	*
	Radio is capable to support NMS for Configuration and Monitoring	Yes	*
	IP v4 Compliant	Yes	*
	IP v6 Compliant	Yes	*
	Dual Stack IPv4 and IPv6 Compliant	Yes	Yes
	Power Consumption (Watt)	8	*
SAFETY AND PROTECTION	Safety Standard IEC/UL-60950-1 Compliance	Yes	*
	Safety Standard IEC/UL-60950-22 Compliance	Yes	*
	Ingress Protection Rating (IP)	67	66, 67 Or higher
	Lightening Protection Class and Standard	IEC 61000-4-5	*
OTHERS	Equipment Type Approval Certificate available from WPC (Certificate shall be furnished when demanded by buyer)	Yes	*
	Equipment Type Approval Certificate number and its validity	-	*

	Minimum Operating Temperature (Degree C)	-50	*
	Maximum Operating Temperature (Degree C)	65	*
	Minimum Operating Humidity (RH) (%)	90	*
	Dimensions (L xz B x H) (mm x mm x mm)	190 x 190 x 40	*
	Weight (grams)	1000	*
ACCESSORIES	Outdoor Twisted Pair Cable - 50 meter	Yes	*
	CAT 6 Cable shielding type UTP (Flame Retardant) - 50 meter	Yes	*
	CAT 6 Cable shielding type STP (Flame Retardant) - 50 meter	No	*
	LMR600 Cable Length - 1point 5 meter with connector both ends	Yes	*
	Surge Protection Unit	Yes	*
WARRANTY AND INSTALLATION	Installation and Site Survey is included in the scope of supply	Yes	*
	On Site OEM Warranty (Year)	5	5

* Bold specifications are the golden parameters.

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Quantity	Delivery Days
1	Gurpreet Singh	160062,Department of Governance Reforms, Plot No D-241, Industrial Area, Near QuarkCity, Phase 8B, Sector 74, Mohali (Punjab) - 160062	2000	90

Outdoor Unlicensed Band RF Radio (300)

Technical Specifications

[* As per GeM Category Specification](#)

Specification	Specification Name	Values	Bid Requirement
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			(Allowed Values)
RADIO SPECIFICATIONS	GSR 38 (E) Unlicensed Frequency Band (MHz)	5825 - 5875	5825 - 5875
	PSK Modulation Supported : 1) BPSK 2) QPSK	In Compliance	*
	QAM Supported : 1) 16 QAM 2) 64 QAM	In Compliance	*
	256 QAM Supported	Yes	Yes, No
	Available Channel Bandwidth 1) 5 MHz 2) 10 MHz 3) 20 MHz 4) 40 MHz	In Compliance	*
	Integrated Antenna Gain (dBi)	24	*
	Integrated Antenna Azimuth (degree)	18	*
	Number of External Antenna Port	2	*
	MIMO Supported	2 x 2	2 x 2, 3 x 3
	TX Power (dB)	30	*
	Rx Receiver Sensitivity in (dB)	-89	*
	Automatic Transmit Power Control Available	Yes	*
	Maximum Supported Link Distance with 36 dBm EIRP (Km)	30	*
	TDD Supported	Yes	*
	TDMA Supported	Yes	Yes, No
	OFDMA Supported	No	*
	Throughput (Mbps)	300	300.0 - 400.0 Or higher
	Configurable uplink throughput % of total product capacity	90	*
	Configurable downlink throughput % of total product capacity	90	*
	Spectral Efficiency (b/Hz)	7.5	*
Quality of Service according to IEEE 802 point 1p, TOS/ Diffserve	Yes	Yes	

GPS Synchronization Supported	Yes	Yes, No
Forward Error Correction Feature	Yes	*
LAN Interface 10/100/1000 Base T interface	Yes	*
MTU Size (Bytes)	2100	*
Framing/Coding IEEE802 pointy 3/U standard Compliance	Yes	*
SNMP Supported 1) v1 2) v2 3) v3	Yes	*
Local and Remote Management Supported	Yes	*
Management VLAN supported	Yes	*
VLAN Supported : 1) Trunking 2) Passthrough 3) Transparent 4) Q in Q (Double Tagging)	Yes	*
Encryption Method Supported	AES 128	*
DC 20 to 60 VDC Power supported	Yes	*
AC 110-240v AC Power supported	Yes	*
Radius Client Supported	Yes	*
NTP Client Supported	Yes	*
Number of CPE Supported	100	50 - 200
Built-in Spectrum analyzer tool	Yes	*
Management by Telnet	Yes	*
Management by Web Interface	Yes	*
Radio is capable to support Dynamic Bandwidth Allocation/CIR	Yes	*
Radio is capable to support NMS for Configuration and Monitoring	Yes	*

	IP v4 Compliant	Yes	*
	IP v6 Compliant	Yes	*
	Dual Stack IPv4 and IPv6 Compliant	Yes	Yes
	Power Consumption (Watt)	8	*
SAFETY AND PROTECTION	Safety Standard IEC/UL-60950-1 Compliance	Yes	*
	Safety Standard IEC/UL-60950-22 Compliance	Yes	*
	Ingress Protection Rating (IP)	67	66, 67 Or higher
	Lightening Protection Class and Standard	IEC 61000-4-5	*
OTHERS	Equipment Type Approval Certificate available from WPC (Certificate shall be furnished when demanded by buyer)	Yes	*
	Equipment Type Approval Certificate number and its validity	-	*
	Minimum Operating Temperature (Degree C)	-40	*
	Maximum Operating Temperature (Degree C)	60	*
	Minimum Operating Humidity (RH) (%)	90	*
	Dimensions (L x B x H) (mm x mm x mm)	190 x 190 x 40	*
	Weight (grams)	1000	*
ACCESSORIES	Outdoor Twisted Pair Cable - 50 meter	Yes	*
	CAT 6 Cable shielding type UTP (Flame Retardant) - 50 meter	Yes	*
	CAT 6 Cable shielding type STP (Flame Retardant) - 50 meter	No	*
	LMR600 Cable Length - 1point 5 meter with connector both ends	Yes	*

	Surge Protection Unit	Yes	*
WARRANTY AND INSTALLATION	Installation and Site Survey is included in the scope of supply	Yes	*
	On Site OEM Warranty (Year)	5	5

* Bold specifications are the golden parameters.

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Quantity	Delivery Days
1	Gurpreet Singh	160062, Department of Governance Reforms, Plot No D-241, Industrial Area, Near QuarkCity, Phase 8B, Sector 74, Mohali (Punjab) - 160062	300	90

Outdoor Unlicensed Band RF Radio (800)

Technical Specifications

[* As per GeM Category Specification](#)

Specification	Specification Name	Values	Bid Requirement (Allowed Values)
RADIO SPECIFICATIONS	GSR 38 (E) Unlicensed Frequency Band (MHz)	5825 - 5875	5825 - 5875
	PSK Modulation Supported : 1) BPSK 2) QPSK	In Compliance	*
	QAM Supported : 1) 16 QAM 2) 64 QAM	In Compliance	*
	256 QAM Supported	No	Yes, No
	Available Channel Bandwidth 1) 5 MHz 2) 10 MHz 3) 20 MHz 4) 40 MHz	In Compliance	*
	Integrated Antenna Gain (dBi)	24	*
	Integrated Antenna Azimuth (degree)	18	*
	Number of External Antenna Port	2	*

MIMO Supported	2 x 2	2 x 2, 3 x 3
TX Power (dB)	30	*
Rx Receiver Sensitivity in (dB)	-92	*
Automatic Transmit Power Control Available	Yes	*
Maximum Supported Link Distance with 36 dBm EIRP (Km)	30	*
TDD Supported	Yes	*
TDMA Supported	Yes	Yes, No
OFDMA Supported	No	*
Throughput (Mbps)	200	200.0 - 400.0 Or higher
Configurable uplink throughput % of total product capacity	90	*
Configurable downlink throughput % of total product capacity	90	*
Spectral Efficiency (b/Hz)	6.25	*
Quality of Service according to IEEE 802 point 1p, TOS/ Diffserve	Yes	Yes
GPS Synchronization Supported	Yes	Yes, No
Forward Error Correction Feature	Yes	*
LAN Interface 10/100/1000 Base T interface	Yes	*
MTU Size (Bytes)	2100	*
Framing/Coding IEEE802 pointy 3/U standard Compliance	Yes	*
SNMP Supported 1) v1 2) v2 3) v3	Yes	*
Local and Remote Management Supported	Yes	*
Management VLAN supported	Yes	*
VLAN Supported : 1) Trunking 2) Passthrough 3)	Yes	*

	Transparent 4) Q in Q (Double Tagging)		
	Encryption Method Supported	AES 128	*
	DC 20 to 60 VDC Power supported	Yes	*
	AC 110-240v AC Power supported	Yes	*
	Radius Client Supported	Yes	*
	NTP Client Supported	Yes	*
	Number of CPE Supported	100	50 - 200
	Built-in Spectrum analyzer tool	Yes	*
	Management by Telnet	Yes	*
	Management by Web Interface	Yes	*
	Radio is capable to support Dynamic Bandwidth Allocation/CIR	Yes	*
	Radio is capable to support NMS for Configuration and Monitoring	Yes	*
	IP v4 Compliant	Yes	*
	IP v6 Compliant	Yes	*
	Dual Stack IPv4 and IPv6 Compliant	Yes	Yes
	Power Consumption (Watt)	8	*
SAFETY AND PROTECTION	Safety Standard IEC/UL-60950-1 Compliance	Yes	*
	Safety Standard IEC/UL-60950-22 Compliance	Yes	*
	Ingress Protection Rating (IP)	67	66, 67 Or higher
	Lightening Protection Class and Standard	IEC 61000-4-5	*
OTHERS	Equipment Type Approval Certificate available from WPC (Certificate shall be furnished when	Yes	*

	demanded by buyer)		
	Equipment Type Approval Certificate number and its validity	-	*
	Minimum Operating Temperature (Degree C)	-40	*
	Maximum Operating Temperature (Degree C)	60	*
	Minimum Operating Humidity (RH) (%)	90	*
	Dimensions (L xz B x H) (mm x mm x mm)	190 x 190 x 40	*
	Weight (grams)	1000	*
ACCESSORIES	Outdoor Twisted Pair Cable - 50 meter	Yes	*
	CAT 6 Cable shielding type UTP (Flame Retardant) - 50 meter	Yes	*
	CAT 6 Cable shielding type STP (Flame Retardant) - 50 meter	No	*
	LMR600 Cable Length - 1point 5 meter with connector both ends	Yes	*
	Surge Protection Unit	Yes	*
WARRANTY AND INSTALLATION	Installation and Site Survey is included in the scope of supply	Yes	*
	On Site OEM Warranty (Year)	5	5

* Bold specifications are the golden parameters.

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Quantity	Delivery Days
1	Gurpreet Singh	160062,Department of Governance Reforms, Plot No D-241, Industrial Area, Near QuarkCity, Phase 8B, Sector 74, Mohali (Punjab) - 160062	800	90

Outdoor RF Antenna (350)

Technical Specifications

* As per GeM Category Specification

Specification	Specification Name	Values	Bid Requirement (Allowed Values)
Specifications	Operating Frequency Range (MHz)	5825 - 5875	5825 - 5875
	Type of Antenna	Sectorial	Omni Directional, Sectorial, Directional, Grid Type, Solid Parabolic, Patch Type
	RF Connector on Antenna	2	*
	Polarization	Dual	*
	Beamforming	No	Yes, No
	Antenna vertical azimuth (degree)	8	*
	Antenna horizontal azimuth (degree)	120	*
	Gain (dBi)	14	14.0 - 36.0 Or higher
	VSWR (MAX)	1.5	*
	Input Power (Watts)	1	*
	Impedance (Ohm)	50	*
	Maximum Operating Temperature	70	*
	Minimum Operating Humidity (RH) (%)	90	*
	Dimensions (L xz B x H) (mm x mm x mm)	415x130x65	*
	Weight (grams)	1.8	*
On Site OEM Warranty (Year)	5	5	

* Bold specifications are the golden parameters.

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Quantity	Delivery Days
1	Gurpreet Singh	160062, Department of Governance Reforms, Plot No D-241, Industrial Area, Near QuarkCity, Phase 8B, Sector 74, Mohali (Punjab) - 160062	350	90

Outdoor RF Antenna (1100)

Technical Specifications

[* As per GeM Category Specification](#)

Specification	Specification Name	Values	Bid Requirement (Allowed Values)
Specifications	Operating Frequency Range (MHz)	5825 - 5875	5825 - 5875
	Type of Antenna	Solid Parabolic	Omni Directional, Sectorial, Directional, Grid Type, Solid Parabolic, Patch Type
	RF Connector on Antenna	2	*
	Polarization	Dual	*
	Beamforming	No	Yes, No
	Antenna vertical azimuth (degree)	6	*
	Antenna horizontal azimuth (degree)	60	*
	Gain (dBi)	29	29.0 - 36.0 Or higher
	VSWR (MAX)	1.5	*
	Input Power (Watts)	1	*
	Impedance (Ohm)	50	*
	Maximum Operating Temperature	70	*
	Minimum Operating Humidity (RH) (%)	90	*
	Dimensions (L xz B x H) (mm x mm x mm)	686x686x254	*
	Weight (grams)	5	*
On Site OEM Warranty (Year)	5	5	

* Bold specifications are the golden parameters.

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Quantity	Delivery Days
1	Gurpreet Singh	160062, Department of Governance Reforms, Plot No D-241, Industrial Area, Near QuarkCity, Phase 8B, Sector 74, Mohali (Punjab) -	1100	90

High Mast Pole For National Flags (550)

Technical Specifications

* [As per GeM Category Specification](#)

Specification	Specification Name	Values	Bid Requirement (Allowed Values)
ITEM	Item	High mast pole for national flags	High mast pole for national flags
	Cross Section	Multigonal	Round, Multigonal
	Pole Design	Conical	Conical, Straight, Cylindrical
CONSTRUCTION	No Of section in pole	4	1, 2, 3, 4, 5
	Mounting base Provided	Yes	Yes, No
	Holes in the mounting base Provided	Yes	Yes, No
	Necessary accessories provided for hosting flag	Yes	Yes, No
	Coating	Painted	Painted, Polished, Matt, Mild, Galvanised, Steel, NA
	Supply of pole	Single piece	Knock down, Single piece
MATERIAL	Material	Mild Steel	Mild Steel, Stainless Steel, Brass
DIMENSION	Diameter at the bottom end of the pole(mm)	560	*
	Diameter at the top end of the pole(mm)	100	20, 30, 40, 50, 60, 70, 80, 90, 100, 200
	Pole Thickness(mm)	2.5	*
	Height of Pole(meter)	30	30
	Base Diameter(mm)	500	*
	Thickness of base plate(mm)	30	*
INSTALLATION	Supply of pole with installation	Yes	Yes, No

* Bold specifications are the golden parameters.

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Quantity	Delivery Days
1	Gurpreet Singh	160062, Department of Governance Reforms, Plot No D-241, Industrial Area, Near QuarkCity, Phase 8B, Sector 74, Mohali (Punjab) - 160062	550	90

EMD Detail

Required	No
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ePBG Detail

Advisory Bank	HDFC Bank
ePBG Percentage(%)	10.00
Duration of ePBG required (Months).	62

Splitting

Bid splitting not applied.

Buyer Specific Additional Terms and Conditions

- 1. Scope of supply (Bid price to include all cost components) :** Supply Installation Testing and Commissioning of Goods
- 2. Escalation Matrix For Service Support :** Bidder /OEM must provide **Escalation Matrix of Telephone Numbers for Service Support**
- 3. Dedicated toll Free Telephone No. for Service Support :** BIDDER /OEM must have **Dedicated toll Free Telephone No. for Service Support**
- 4. Timely Servicing / rectification of defects during warrantee period:** After having been notified of the defects / service requirement during warrantee period, Seller has to complete the required Service / Rectification within time limit specified. If the Seller fails to complete service / rectification with defined time limit, a penalty of defined % of Unit Price of the product shall be charged as penalty for each week of delay from the seller. Seller can deposit the penalty with the Buyer directly else the Buyer shall have a right to recover all such penalty amount from the Performance Security (PBG).
 - (i) Time Limit for Service / Rectification of defects will be as defined in the SLA document for the service.
 - (ii) Penalty per week of delay as % of unit price of product will be as defined in the SLA document for the service.
 Seller to give compliance Yes / No while submitting bid.

[This Bid is also governed by the General Terms and Conditions](#)

---Thank You---