

On-Boarding Procedure for utilizing the NICS I's SMS Gateway

For the purpose of availing the NICS I's SMS Gateway, Punjab State e-Governance Society (PSeGS), under the aegis of Department of Governance Reforms, has signed a Memorandum of Understanding with National Informatics Centre Services Incorporated (NICS I), New Delhi on behalf of the State of Punjab. The MoU can be seen at <http://www.dgrpunjab.gov.in/Home/Download/7532>. Any Government body under the Punjab Government can utilize the SMS Gateway service of NICS I by following the below mentioned procedure:-

1. Identify a Single Point of Contact (SPoC) or Nodal officer which is to be informed to NICS I.
2. Generate an online request for availing SMS Gateway service at <https://eforms.nic.in/> using NIC/GOV email address. The account will be created after approvals at various levels. For more details please refer user manual at https://eforms.nic.in/download_11.
3. White listing of IP Addresses, from where the account is to be accessed, may be required. If the department is on Punjab Wide Area Network (PAWAN), they may contact PAWAN representative to know your IP Address.
4. Write the letter for Requisition of Service and Payment Undertaking as per the reference format at Annexure-I.
5. If the Government body wants to create a Telecom Regulatory Authority of India (TRAI) exempted Sender ID (rates are lower for TRAI exempted IDs), a letter has to be written for Sender ID White-Listing to TRAI as per the reference format at Annexure-II.

Contact Details:-

NICS I	PSeGS/DGR
Helpdesk – 011 22902457 Email – smssupport@gov.in Mr. Taha, Technical Director, Scientist/E – 011 24305996	Ms. Satwinder Kaur, Tech. Executive -8283960621 Email- satwinder.kaur5@punjab.gov.in Mr. Manuj Syal , Assistant Manager- 9888078208 Email- manuj.syal@punjab.gov.in PAWAN Representative: Mr. Arun Mittal, Security Admin- 9466851914 Email – seac1.snc.pawan@punjab.gov.in